

## Frequently Asked Questions

**Q Will the Internet Advancement application work through any Internet connection and with any browser?**

**A** Internet Advancement is supported by Microsoft Internet Explorer version 5.5 or higher. No other browser provides full functionality. The system works with a minimum 56-KB dialup modem connection to the Internet. Faster connections such as DSL and cable will speed up the process.

**Q. How does the unit get its unit ID number for Internet Advancement?**

**A** The council provides it. Login instructions and ID Numbers are for Internet Advancement are included in the current recharter packets. District Commissioners will also have a list of the access codes for their district. As long as a unit is renewed as a reregistered or separated unit, its unit ID will not change. Note, the unit ID for Internet Advancement is the same as the unit ID for Good Turn for America.

**Q Can the unit ID the council gives a unit be used to see another unit's data?**

**A** No. Each unit has a unique unit ID and must be used in combination with the proper unit type (pack, troop, team, crew, ship, or post) and four-digit unit number to register the unit. When a user first registers, he will create a password. This password and the unit ID will allow the user to log in as a returning user the next time he uses Internet Advancement. The unit ID for Internet Advancement is the same as the unit ID used for Good Turn for America, however Internet Advancement and GTFA are completely separate applications.

**Q What about the use of unit-management software and advancement file uploads?**

**A** The council may accept files from units for processing in ScoutNET as before. If the council has not been entering advancement to individual records, then an upload file from unit management software (TroopMaster, PackMaster, ScoutSoft, etc.) can update member records to the benefit of the unit and council. If there is a problem with a file, however, it is the unit's responsibility to contact the vendor who sold and supports that product and request their assistance. Internet Advancement does not have the capability to process advancement file uploads.

**Q What ranks, merit badges, and awards may be recorded through Internet Advancement?**

**A** Based on the unit type and program, each unit will have an appropriate pick list for the entry of ranks, merit badges, and awards to unit youth members. Packs may enter ranks and awards only. Troops, teams, crews, and ships may enter ranks, merit badges, and awards. LFL Explorer posts may only enter awards. No nominated awards, including meritorious action awards, and awards controlled by other organizations, even if approved for uniform wear, can be recorded. Lapsed units may enter advancement only for dates prior to their unit expiration date. If a unit is dropped, the unit advancement processor will not have access to Internet Advancement.